

Online booking and a shop control panel for barbershops & salons

This guide shows the real system, page by page, in simple words. It runs every day in a busy Phnom Penh barber & day-spa. We build a version for your shop, with your name, your services and your staff.

1 · Customers

Book online in Khmer or English, day or night.



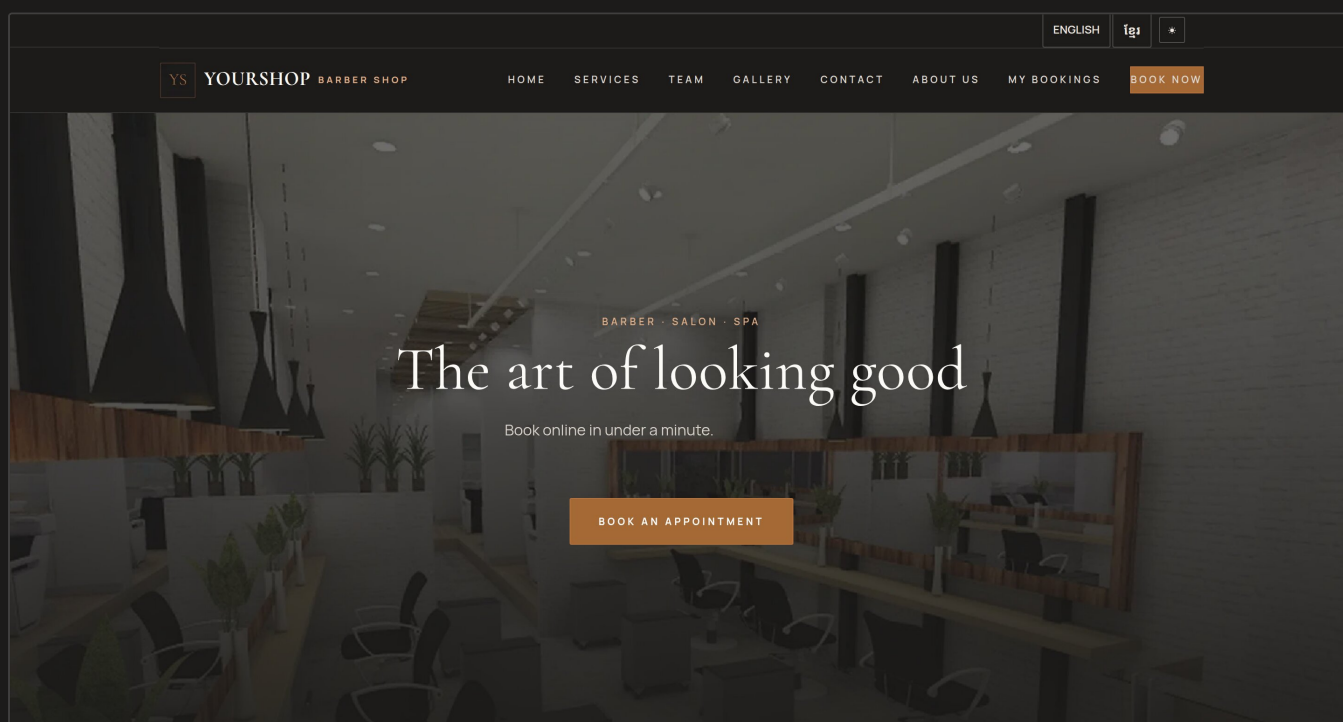
2 · Staff

See the whole day, add walk-ins and phone bookings, move things by dragging.



3 · Owner

Get alerts on Telegram, check reports, manage staff days off.





Customers book online, by themselves

No phone call needed. The shop confirms each request with one tap, in the control panel or on Telegram. Works on any phone, no app to install.

Choose one or more services. Standard or VIP / private room.

Then pick the staff member and the date.

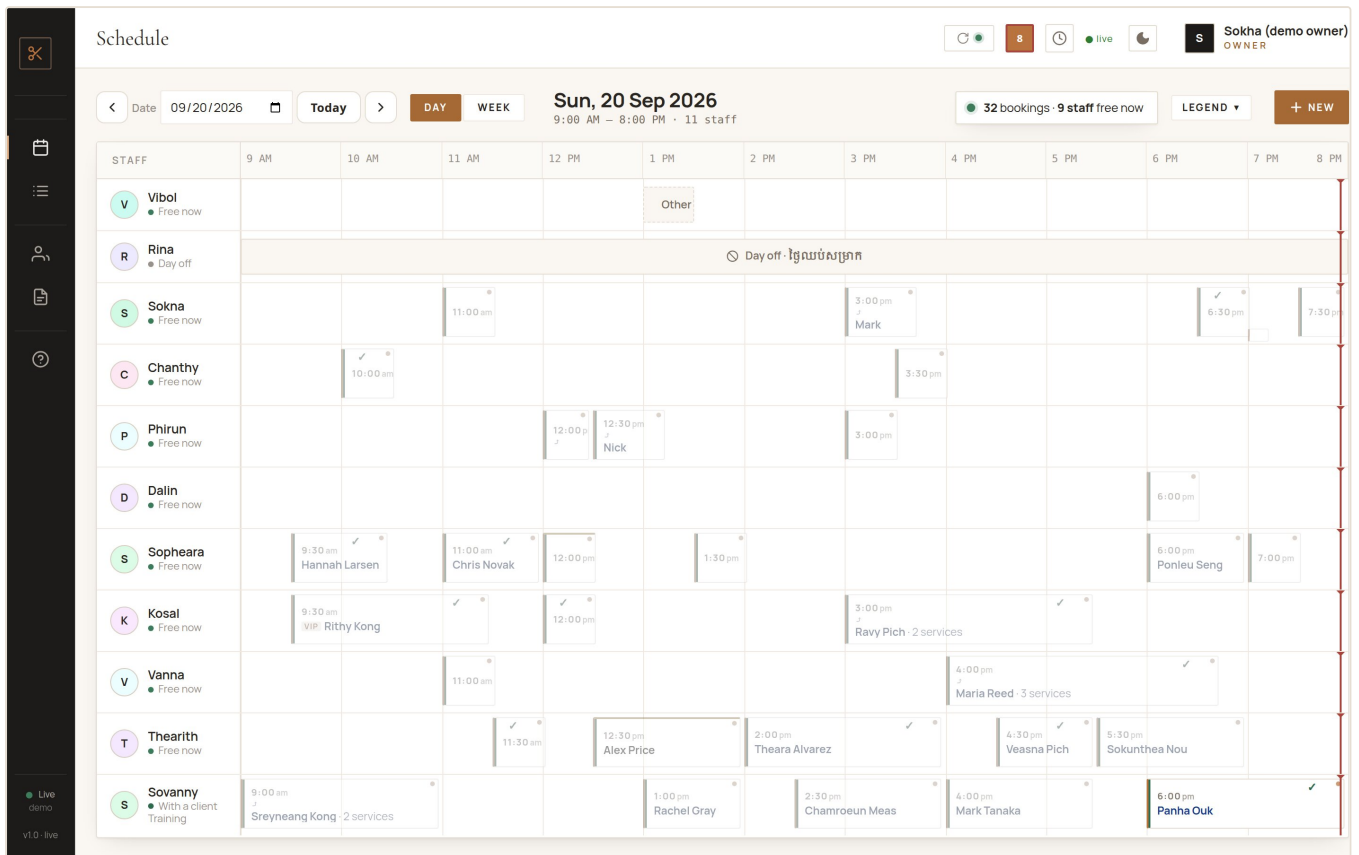
The same page in Khmer, on a phone.

- **Only real free times are shown.** The system knows who can do which service, days off, and existing bookings.
- **Khmer and English** booking website, switch with one tap.
- **Open 24/7.** In the demo shop, 1 in 5 online bookings came in while the shop was closed.
- **No "ghost" bookings.** If staff don't confirm an online request within 2 open hours, the time is freed up again and the customer gets an email.



The whole day on one screen

One row per staff member. Every booking, from every channel, in one place.



What you see at a glance

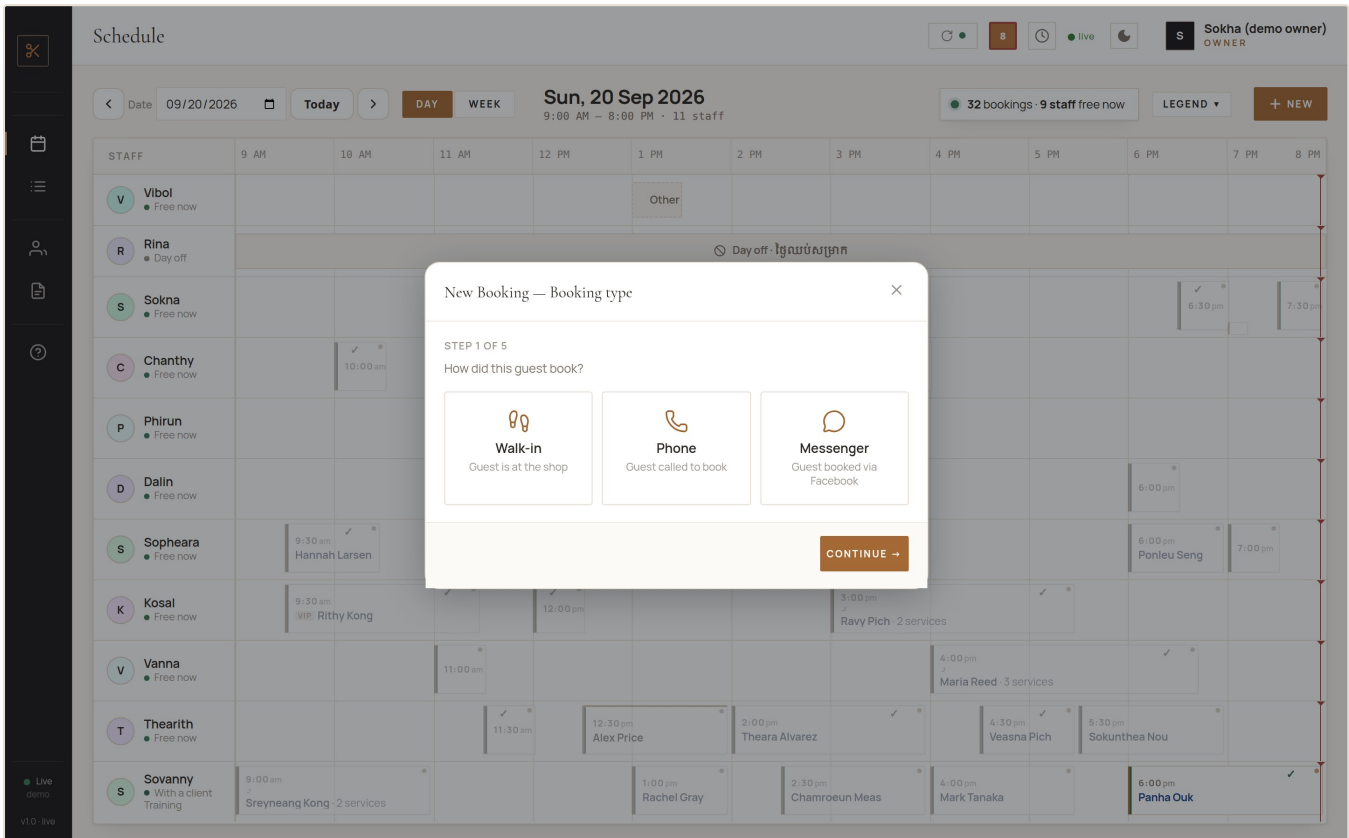
- Who is **free now**, who is **with a client**, who has a **day off**
- Small icons show where each booking came from: website, phone, Messenger or walk-in
- VIP bookings are marked
- A red line shows the time right now

Always up to date

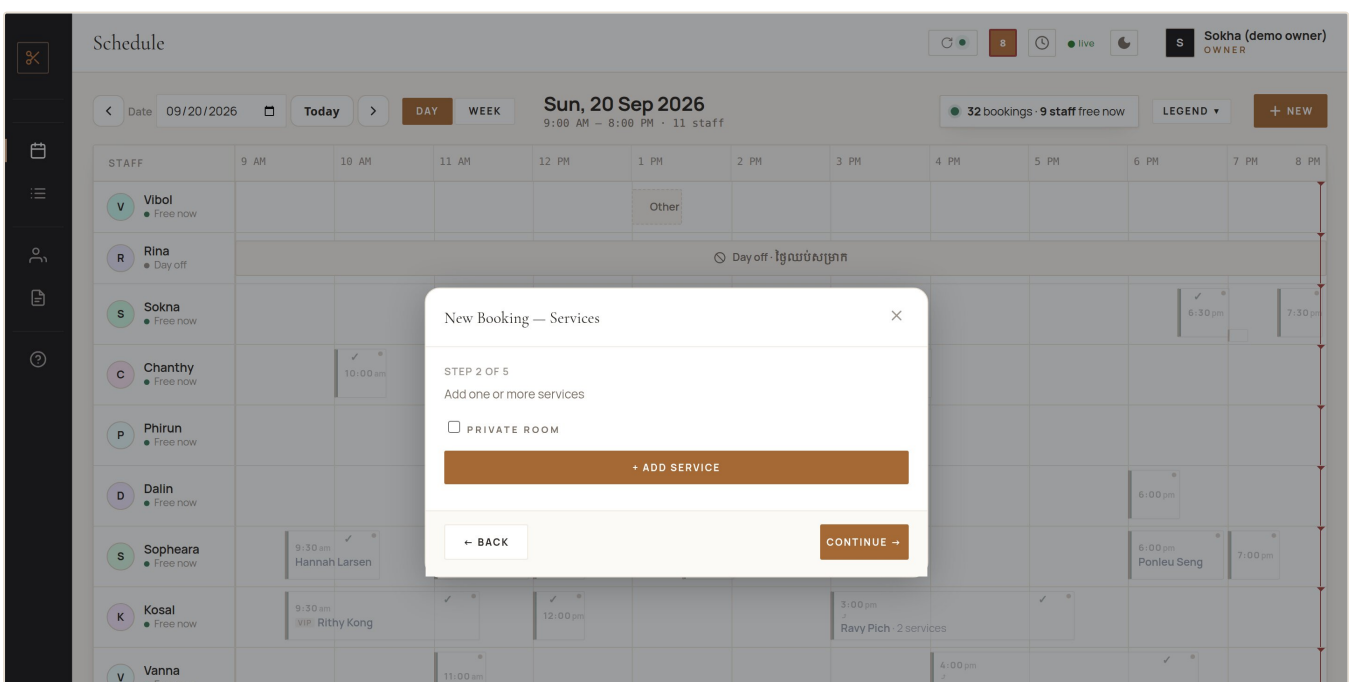
- The screen refreshes by itself
- Works on a computer at the front desk and on a phone
- Day and week views

Add a booking in seconds

A guest walks in, calls, or messages the shop on Facebook? Staff add the booking in a few taps and mark where it came from. Customers book by themselves only through the website.



Step 1 of 5: how did this guest book?

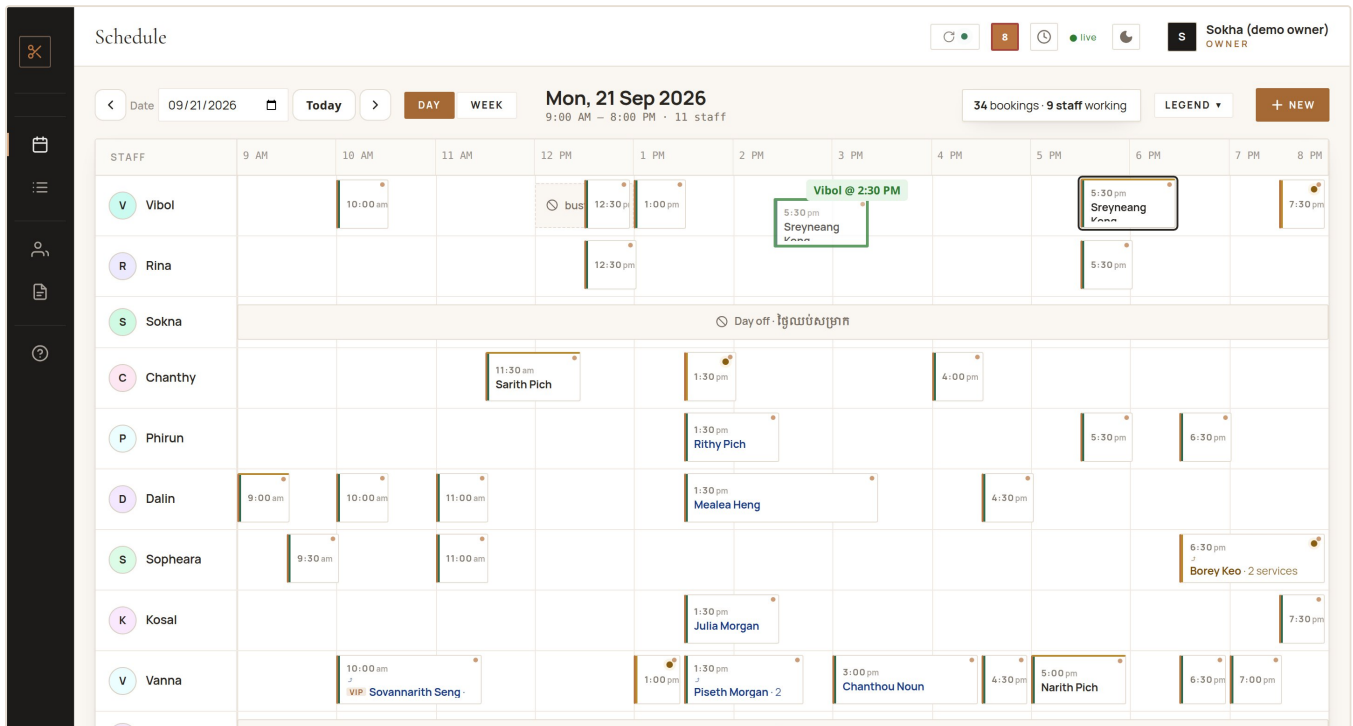


Step 2 of 5: add one or more services (private room optional).

Move bookings by dragging

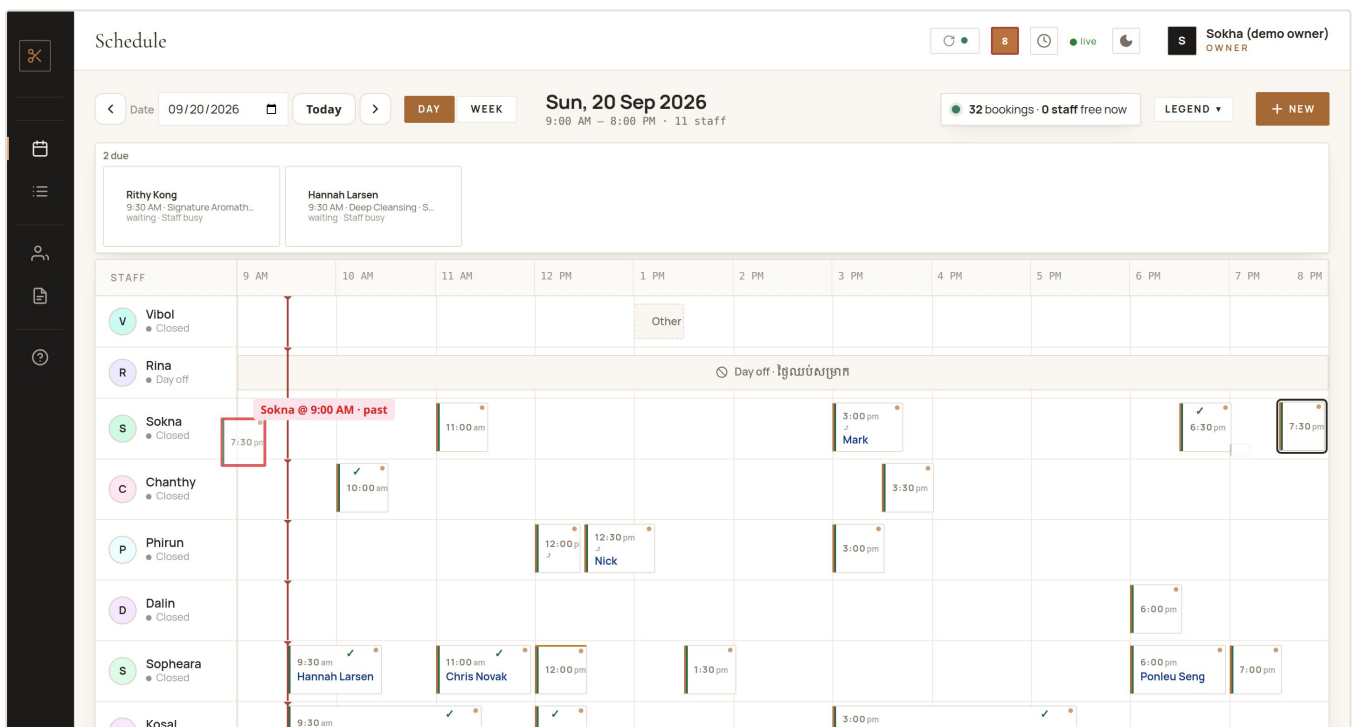
A customer is late or wants another barber? Drag the booking. The system checks it for you before anything changes.

GREEN = IT FITS



Moving a booking to Vibol at 2:30 PM: allowed.

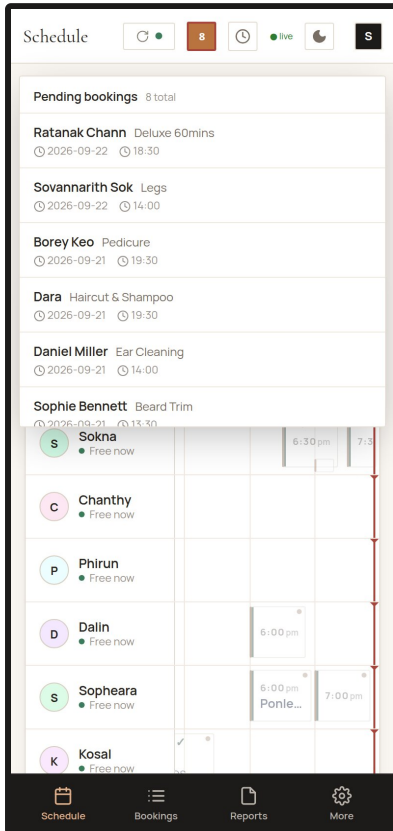
RED = NOT ALLOWED, AND IT SAYS WHY



Moving it to 9:00 AM: refused, because that time has already passed.

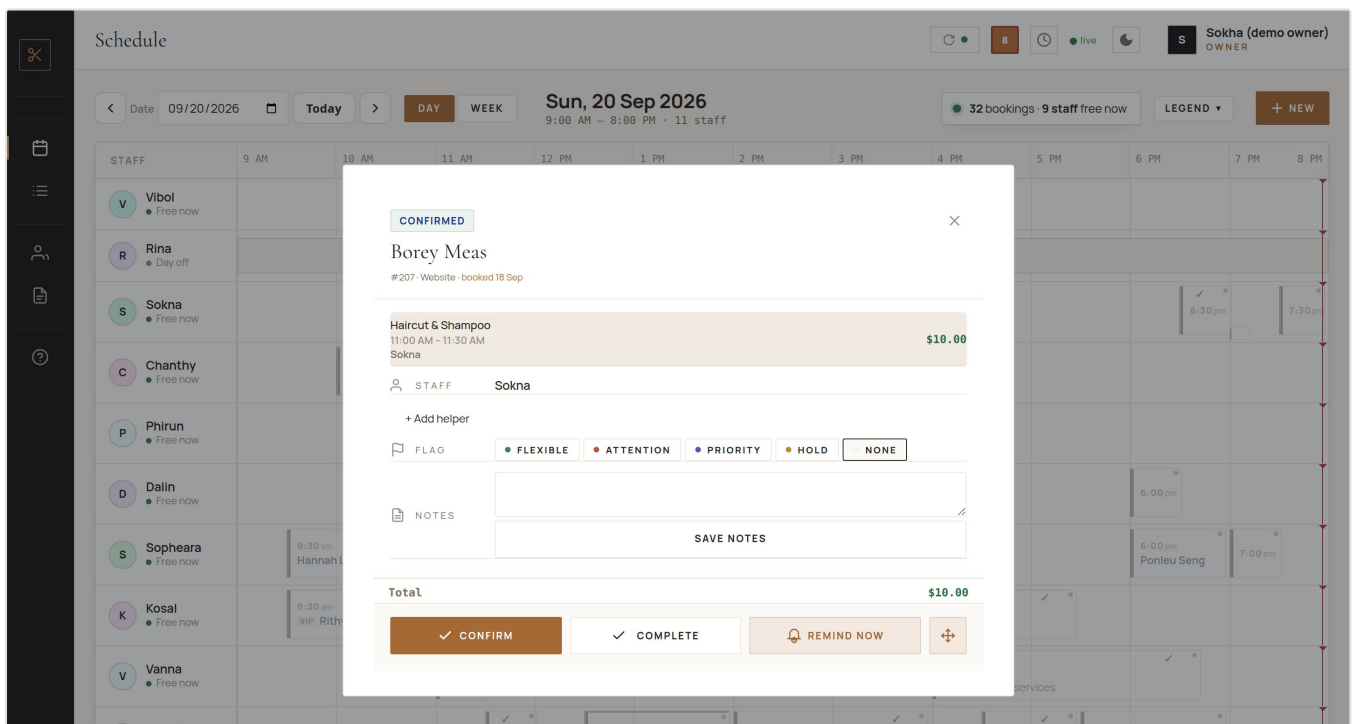
Never miss a booking request

New online requests wait in a bell. The owner also gets a Telegram message with buttons to approve or reject from anywhere.



- **Confirm, cancel or change** in one place
- **Flags and notes** for staff (VIP, hold, attention)
- **Full history:** every change is recorded, with who and when
- **Remind now:** send the customer a reminder email

The bell: 8 requests waiting.

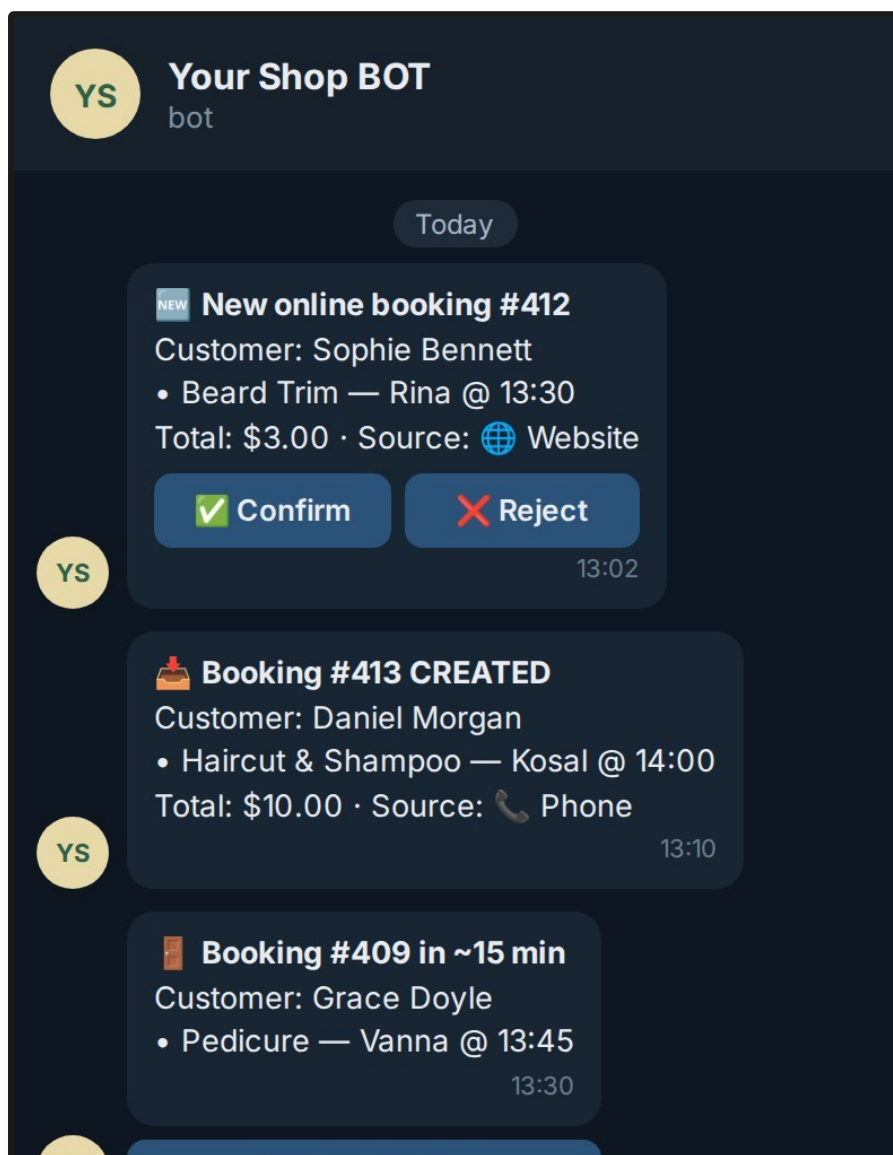


Tap any booking to see the details.



The shop in your pocket: Telegram

The shop's own Telegram bot sends the owner and admins a message for every important moment. (Customers get their updates by email.) Nothing new to install: it's the Telegram you already use.



Example messages from the shop's bot.

What the bot tells you

- **New online booking**, with Confirm and Reject buttons. Tap once, done. The buttons go away when it's handled.
- **Booking created** by staff, from phone, Messenger or walk-in.
- **"In 15 minutes"** heads-up before each appointment, with a button to open it.
- **No response** alert when a booked customer hasn't arrived, so the time can be freed.
- Confirmed and cancelled bookings, too.

Your bot, your name

We set up the bot with your shop's name and logo. Messages go to the owner or manager chats you choose.



Know your customers

Every customer in one list. Your old customer list can be moved in, so nobody starts from zero.

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🟢 Live demo
v1.0: live

Customers

🔄

8

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S Sokha (demo owner)
OWNER

Customers

search & manage

Search name or phone...

All tiers

☐ INACTIVE ONLY

Showing 1-50 of 542

EXPORT VIEW

EXPORT ALL

EMAIL AUDIENCE

Preferred staff

Preferred service

Any lang

Any contact

Booked

\$

in last

days

Counts confirmed appointments that have already happened. Excludes pending, cancelled and no-shows.

NAME	PHONE	EMAIL	DOB	STATUS	ADDED	
Adam Bennett	099 980 0041	adam.41@demo.invalid	—		2026-04-20	Detail
Adam Doyle	099 980 0409	—	—	VIP	2026-07-16	Detail
Adam Iqbal	099 980 0150	adam.150@demo.invalid	—		2026-02-11	Detail
Adam Larsen	099 980 0166	adam.166@demo.invalid	—		2026-06-08	Detail
Adam Morgan	099 980 0526	—	—	REGULAR	2026-07-16	Detail
Adam Owen	099 980 0412	—	—	VIP	2026-07-16	Detail
Adam Price	099 980 0056	adam.56@demo.invalid	—		2026-02-27	Detail
Adam Turner	099 980 0283	adam.283@demo.invalid	—		2026-07-28	Detail
Adam Underwood	099 980 0172	adam.172@demo.invalid	—		2025-10-10	Detail
Adam Vaughan	099 980 0033	adam.33@demo.invalid	—	REGULAR INACTIVE	2026-08-04	Detail
Aisha Ward	099 980 0190	aisha.190@demo.invalid	—		2026-03-11	Detail
Alex Carter	099 980 0340	alex.340@demo.invalid	—	REGULAR	2026-01-24	Detail
Alex Doyle	099 980 0212	alex.212@demo.invalid	—		2026-02-07	Detail

Search by name or phone, filter by staff, service or language, and export the list.

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🟢 Live demo
v1.0: live

Customers

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S Sokha (demo owner)
OWNER

← Back to Customers

NAME

Adam Bennett

SAVE CHANGES

EMAIL

adam.41@demo.invalid

DOB

mm/dd/yyyy

📅

PHONE

099 980 0041

ID: 41 · Member since: 20 Apr 2026

PAST VISITS

1

LAST VISIT

17 Sep 2026, 3:30 PM

LIFETIME SPEND (THIS SYSTEM)

\$10.00

AVG PER VISIT (PAST)

\$10.00

CANCELLATION RATE (ALL BOOKINGS)

0%

PREFERRED STAFF (ALL BOOKINGS)

Vibol

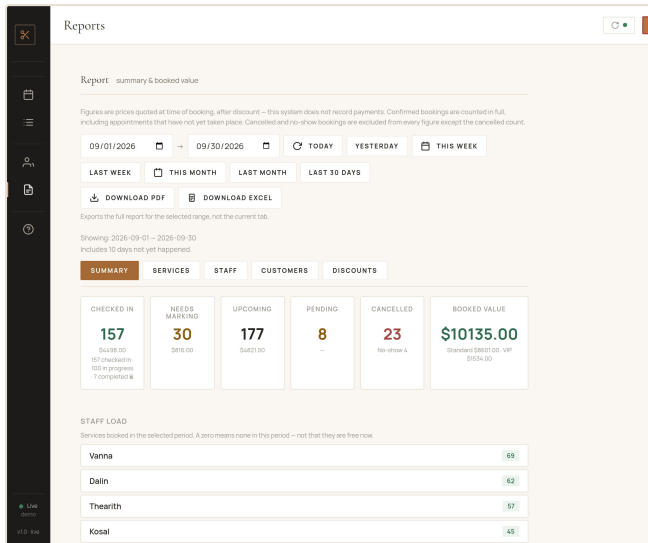
NOTES

Add notes about this customer...

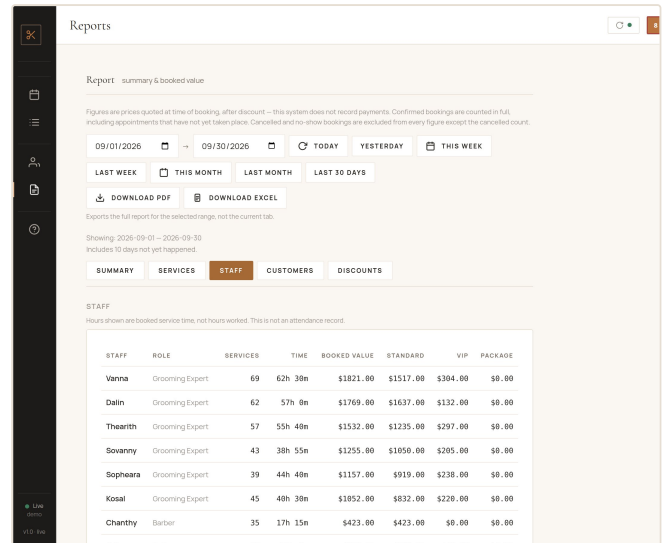
One customer: visits, last visit, total spend, cancel rate and favourite staff member.

Reports and staff days off

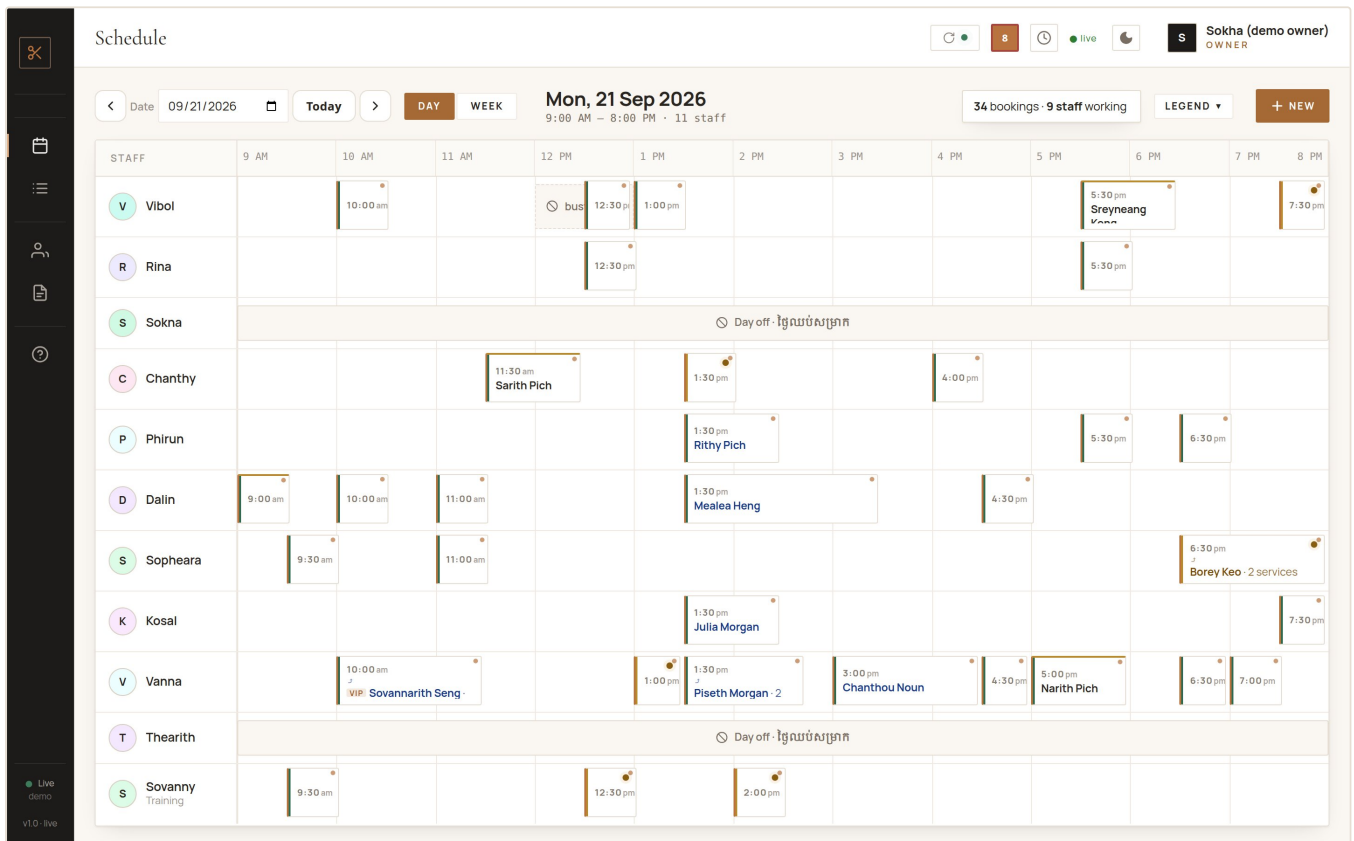
See how the shop is doing, for any date range. Download as PDF or Excel with one click.



Summary: checked in, upcoming, pending, cancelled, booked value.



Per staff member: services, hours booked, value.

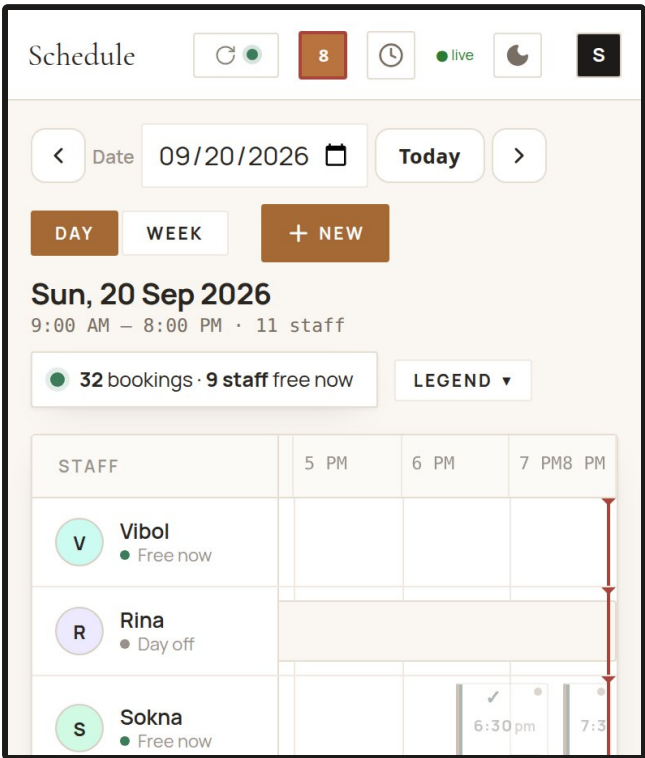


Roster: set each person's weekly day off. It shows on the schedule and blocks bookings that day.

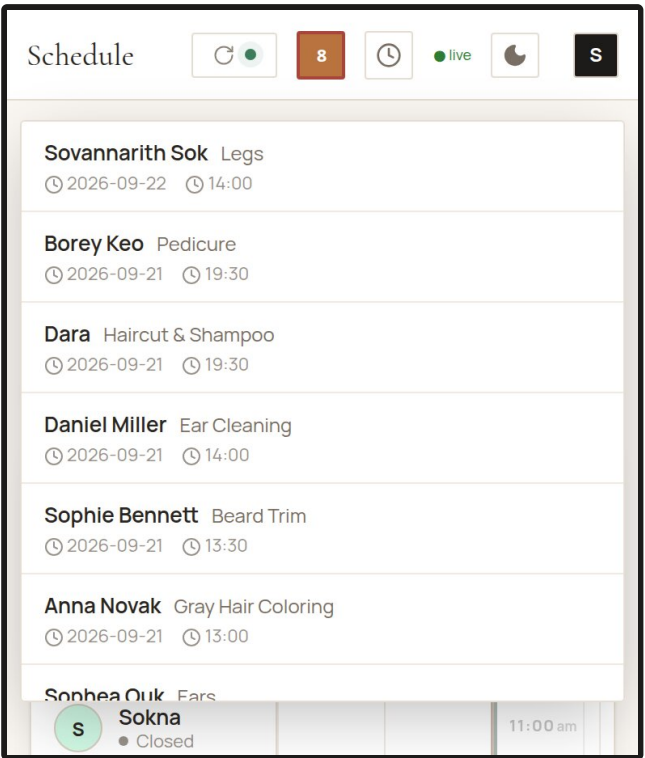
ANYWHERE

Run the shop from your phone

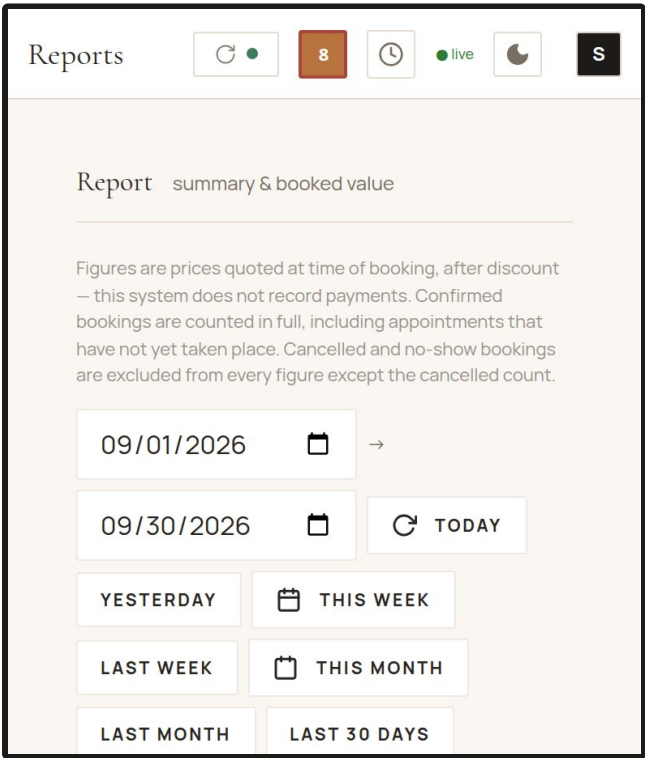
The same control panel works on a phone. Owners check the day from home.



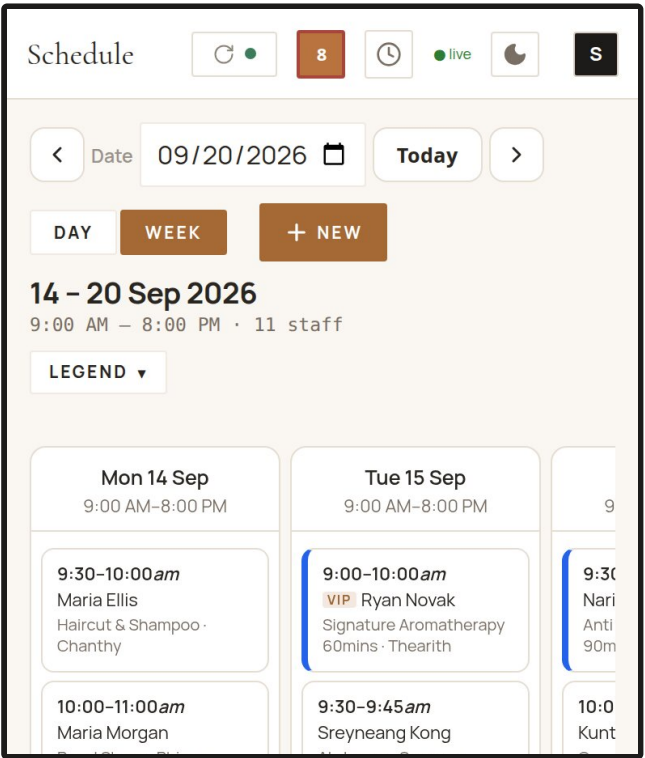
Schedule



Requests



Reports



Week view



Security and Google, built in

Things a shop owner never sees, but should never have to worry about.

Keeping your shop safe

- **Padlock (HTTPS) on every page.** The certificate renews by itself.
- **Modern encryption only** (TLS 1.2 and 1.3). Old, weak versions are switched off.
- **Strong browser protections** on the website against common tricks.
- **Passwords are never stored readable.** 5 wrong tries locks the login for 15 minutes.
- **Owner and admin roles.** The last owner can never be removed by mistake.
- **Reset links** work once, for 10 minutes only.
- **Anti-spam on bookings:** limits per phone and device, plus a hidden trap for robots.
- **Server firewall** and automatic security updates.
- **Backups every hour** on the server, each one checked. Every night an **encrypted copy** goes to off-site storage (Backblaze), kept about 60 days.

Easy to find on Google

- **Every main page** has its own Google title and description.
- **Real Khmer and English** versions, and Google is told which is which.
- **Your business details for Google:** address, hours, phone, services and prices.
- **Sitemap** so Google finds every page.
- **Nice previews** when your link is shared on Facebook or Telegram.
- **Google Maps** on your contact page.
- **Fast on phones:** a live shop's home page on this system scores **97/100 for speed** and **100/100 for SEO** in Google's Lighthouse test.

Honest limits

- No two-step (2FA) login yet.
- No paid web firewall service (like Sucuri or Cloudflare) included.
- Nobody can promise first place on Google. We make your site ready; reviews and your Google Business profile do the rest.



Made to fit you

We set it up with your

- Shop name, logo and colors
- Services, prices and durations
- Staff, and who can do which service
- Opening hours and days off
- Khmer and English booking website
- Your old customer list, moved in

Care plan (\$200 / month)

- Hosting and your web address
- Backups every hour + a nightly encrypted copy off-site
- Small changes (menu, prices, opening hours, staff): send us a Telegram message, **done within 24 hours**
- New features or custom work: priced and planned separately, agreed before we start
- Help when you need it, from a real person

Good to know, up front

- It does not take payments. It records what was booked, not what was paid.
- Customers get their updates by email (confirmed, rejected, moved or cancelled). The Telegram bot is for the owner and admins only. No SMS.
- Fully managed: we host and run it on our servers. No software to install, and the source code is not sold or handed over.
- Your data is yours: export your customer list and reports any time.
- One system per shop location.
- The control panel and the Telegram bot are in English. The customer website is in Khmer and English.

Next step: a 15-minute demo

We show you the system live, then talk about your shop.

Lemonium · Telegram: @lemonium99 · Phone: 099 666 636

Try it: [demo.getslotflow.app](#)

Ask for a live dashboard demo → Telegram @lemonium99